

Jack Gallacher

OT ENGINEER

Brief

An annoyingly enthusiastic driven IT engineer with strong upfront communication skills and an extremely resilient work ethic. Demonstratable expertise in fundamentals of IT with a keen interest in Intune/SCCM/Cloud solutions.

Education

2013-2015 Newcastle College
Networking & Security Technologies

Certifications

2024 CompTIA Security +

2023 MD 101 – Managing Modern Desktops, MD 100 - Microsoft Modern Desktop Administrator

2022 AZ-900 : Azure Fundamentals, AZ-104 : Azure Administrator, AWS Certified Cloud Practitioner

2020 CompTIA Network +, CompTIA A+ , TIL@v4 Foundation

Core Skills

- Expert SCCM knowledge:
- Strong experience with vSphere 6/6.5/7.0:
- Physical machine diagnosis and repair:
- Azure cloud DevOps, and;
- Networking.

Work Experience

- 2023-Now** Northern Powergrid – OT Engineer
- Work within a heavily regulated environment.
 - Work with all layers of the business to provide correct solution and to regulate expectations.
 - Follow ITIL practices to deliver projects on time and to specification.
 - Require active Security Clearance; and
 - Work on Cloud and on Prem infrastructure.
- 2021-2023** Capgemini – MET Police – SOE Engineer
- Investigate incidents & problems around Server/Workstation builds;
 - Test, implement and deploy changes/requests into Development, Preproduction & Production environments;
 - Create and change task sequence builds to suit MET needs;
 - First point of contact for build related issues/ Changes/ Incidents;
 - Work within an extreme security driven environment, following protocol and procedure; and
 - Required counter terrorism background check.
- 2019-2020** NorthStandard – IT Infrastructure Engineer
- 2017-2019** TCS – Assistant System Engineer